



#RUNSTOPPABLE

PRODUCT RETURN REQUEST FORM

Dear customer,

Thank you for your recent purchase at i-Run. If you find that any of our products do not meet your expectations, we are here to assist you. To return some of your items, please follow the instructions below:

- Returned items must be clean, unused, and retain their labels, documentation, accessories and original packaging.
- Once you receive your order, please try on the shoes on a clean surface, such as a rug. For hygiene reasons, we recommend trying on underwear over your actual undergarments.
- You have a 30-day window from the date of receiving your order to return the merchandise.
- Be sure to clearly indicate your order number on the outside of the package when making the return.

Please print this return form, complete it accurately and put it in the package with your items. This will help us to assist you more effectively.

Send your package to :

i-Run
101 avenue de l'Europe
Eurocentre / Bât A - Cellule 3
31620 - Castelnau d'Estrétefonds
France

Returns that do not meet the above requirements will not be accepted.

Return date : ____/____/20__

Order # _____ Customer # _____

What would you like to do ?

Name of the product	Size	Quantity	Price	Refund	Voucher

Return reasons : Different from website description Wrong item Does not fit

If you have any questions or require additional information, please feel free to contact our customer service. We are here to make the return process as smooth as possible.

Thank you for choosing i-Run, we are committed to providing you an exceptional shopping experience.

Sincerely,

i-Run Customer Service Team

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