

## RETURNS AND EXCHANGES

Items must be returned in clean condition, unused and unworn, with their tags and in the original wrapping. Upon receiving your order, please try your items on inside only; please wear underwear while trying on underwear.

You can return items within 30 days of receiving your order.

Returns must be made through postal service even when packages were delivered to a local delivery point (tracking recommended).

We ask that you please write the order number on the outside of the package. Your return package must be sent to this address:

**I-Run**

**Service retour (Order N°)**

**101 avenue de l'Europe**

**Eurocentre / Bat A - Cellule 3**

**31620 Castelnau d'Estretfonds**

If you are returning items because of a mistake on our part or if an item is defective, contact us by email and we will send you a **pre-paid Colissimo label** if you are in metropolitan France. If you reside in the French overseas territories or abroad we cannot provide you with a return label but we will reimburse your return fees (please enclose a receipt)

In all other cases (E.g. exchange, refund or voucher) return fees will be paid for by the customer, while re-expedition fees will be paid for by i-Run.fr.

**Returns that do not follow these guidelines can be refused by our services.**

RETURN DATE : .../.../.....

ORDER N° : .....

I am returning :

Product name/description	Reference	Size	Qty	Price	3 possible choices		
					Refund	Voucher	Exchange
<b>Reason</b> (wrong size, model, color...) :							

In exchange I wish to receive:

Product name	Color	Size	Qty	Price

In the event of a difference in pricing please enclose a check covering the difference.

In the opposite case we will issue you a voucher.